

# NEUROVIA

Psychometric Career Discovery Platform

Website: <https://neurovia.in> | Email: [info@neurovia.in](mailto:info@neurovia.in) | Phone: +91 9152955050

## Terms and Conditions

Effective Date: 16 March 2026 | Last Updated: 16 March 2026  
Governing Law: Laws of India | Jurisdiction: Mumbai, Maharashtra

Welcome to Neurovia. These Terms and Conditions ("Terms") govern your access to and use of the Neurovia website (<https://neurovia.in>) and all associated services, including the psychometric career assessment, report generation, and school reporting features (collectively, the "Services").

By accessing our website, registering, making a payment, or allowing your child to take the assessment, you confirm that you have read, understood, and agree to be bound by these Terms. If you do not agree with any part of these Terms, please do not use our Services.

*Important — Parents and Guardians: Our Services are directed at students between the ages of 13 and 18 (Class 8 to Class 12). If you are purchasing the assessment on behalf of a minor, you are entering into this agreement as the minor's parent or legal guardian. By completing the purchase, you confirm your acceptance of these Terms on behalf of yourself and the minor.*

### 1. About Neurovia

Neurovia is a psychometric career assessment platform designed for school students in India. We provide a 40-question online assessment that analyses a student's interests and preferences to suggest suitable career directions. The assessment results are provided in the form of a personalised Career Insight Report delivered as a PDF document.

Neurovia is operated by Neurovia (hereinafter referred to as "Neurovia", "we", "us", or "our"). Our registered office and principal place of business is in India. For all formal correspondence, please use the contact details provided at the end of these Terms.

### 2. Eligibility and User Accounts

#### 2.1 Who Can Use Neurovia

- The Neurovia psychometric career assessment is designed for students currently enrolled in Class 8 to Class 12 in India, across CBSE, ICSE, SSC, and State Board schools.
- Purchases of the assessment must be made by a parent, legal guardian, or school administrator — not directly by a student who is a minor.
- By making a purchase, you represent and warrant that you are at least 18 years old and legally capable of entering into a binding contract.

#### 2.2 School and Institutional Users

- Schools and educational institutions may enter into a separate agreement with Neurovia for bulk assessments and school-level reporting.
  - Authorised school representatives who use our platform must ensure they have obtained appropriate consents from parents or guardians of the students who will take the assessment.
  - Schools are responsible for ensuring that student data shared with Neurovia is collected and shared in compliance with applicable laws.
- 

## 3. The Assessment and Report

### 3.1 What the Assessment Covers

The Neurovia psychometric career assessment consists of 40 multiple-choice questions designed to evaluate a student's interests, preferences, and inclinations across various career domains. The assessment takes approximately 5 to 7 minutes to complete.

### 3.2 What the Report Provides

- **A career interest graph showing the student's relative interest levels across different career categories**
- **An analysis of the student's dominant interest areas**
- **A list of recommended career directions aligned with the student's interest profile**
- **A personalised Career Insight Report in PDF format**

### 3.3 Important Limitations — Please Read Carefully

The Neurovia career assessment is an interest and preference mapping tool. It is designed to provide guidance and facilitate career exploration. You must be aware of the following limitations:

- **The assessment results reflect the student's self-reported interests and preferences at the time of taking the assessment. They are not a definitive determination of the student's aptitude, intelligence, or future career success.**
- **The report is a career guidance tool, not a clinical psychological assessment or diagnosis. It should not be used as a substitute for professional career counselling, psychological evaluation, or academic advising.**
- **Career interest profiles can change over time as students grow, learn, and gain new experiences. The results of this assessment are valid as an indicator at a specific point in time.**
- **Neurovia does not guarantee that following the career directions suggested in the report will lead to any specific academic or professional outcome.**

*We strongly recommend that students and parents use the report as one input among many in the career planning process, and consider consulting a qualified career counsellor for comprehensive guidance.*

---

## 4. Fees, Payments, and Refund Policy

### 4.1 Assessment Fee

The current fee for the Neurovia psychometric career assessment and personalised Career Insight Report is Rs. 799 (Indian Rupees Seven Hundred and Ninety-Nine) per student. This fee is inclusive of all applicable taxes unless otherwise stated at the time of purchase.

Neurovia reserves the right to revise the assessment fee at any time. The fee applicable to your purchase is the fee displayed at the time of completing the payment. Price changes do not affect purchases that have already been completed.

#### 4.2 Payment Processing

- **Payments are processed securely through third-party payment gateway partners (such as Razorpay, PayU, or similar). Neurovia does not store your full card number, CVV, net banking credentials, or UPI PIN.**
- **You are responsible for ensuring that the payment details you provide are accurate and that sufficient funds are available.**
- **In the event of a payment failure, you will be notified and may attempt the payment again. No amount will be deducted for failed transactions; however, if an amount is deducted and the access is not granted, please contact us immediately at [info@neurovia.in](mailto:info@neurovia.in).**
- **We accept major payment methods available through our payment gateway, including credit cards, debit cards, UPI, and net banking.**

#### 4.3 Refund Policy

Please read our refund policy carefully before making a purchase:

1. **Report Not Received:** If you have successfully paid but have not received your Career Insight Report within 24 hours of completing the assessment, you are entitled to a full refund. Please email [infot@neurovia.in](mailto:infot@neurovia.in) with your payment reference number.
2. **Technical Failure:** If a verified technical error on our platform prevented the assessment from being completed or the report from being generated, you are entitled to a full refund or the option to retake the assessment at no charge.
3. **Duplicate Payment:** If you have been charged twice for the same assessment, the duplicate charge will be refunded in full upon verification.
4. **Dissatisfaction with Results:** Refunds are not provided on the grounds that the student or parent is dissatisfied with the career directions suggested in the report. The assessment measures interests and preferences as reported by the student, and results will naturally vary between individuals.

*No Refunds After Report Delivery: Once the Career Insight Report has been successfully generated and delivered (via email or WhatsApp), the purchase is considered complete and no refund will be issued, except in the cases of technical failure or duplicate payment described above.*

#### 4.4 Refund Process and Timeline

- **To request a refund, email [info@neurovia.in](mailto:info@neurovia.in) with subject line: "Refund Request – [Your Name] – [Payment Reference]"**
- **We will acknowledge your request within 2 business days and resolve it within 7 business days**
- **Approved refunds will be credited back to the original payment method within 5–10 business days, depending on your bank or payment provider**

---

## 5. Intellectual Property

## 5.1 Neurovia's Intellectual Property

All content on the Neurovia website and within the Career Insight Report — including but not limited to the assessment questions, scoring methodology, report design, text, graphics, logos, icons, and software — is the exclusive intellectual property of Neurovia and is protected under applicable Indian intellectual property laws, including the Copyright Act, 1957.

You are granted a limited, non-exclusive, non-transferable, personal licence to access and use the Services for your own personal, non-commercial purposes. This licence does not include the right to:

- **Reproduce, distribute, or publicly display any part of the assessment, report, or website content**
- **Modify, adapt, translate, or create derivative works based on our content**
- **Reverse-engineer, decompile, or disassemble any software or methodology used in the assessment**
- **Use our content for commercial purposes, including reselling, sublicensing, or repackaging**
- **Remove or alter any proprietary notices, labels, or watermarks**

## 5.2 Your Career Insight Report

The personalised Career Insight Report generated for your child is provided for personal use only. You may:

- **Download and print the report for personal, non-commercial use**
- **Share the report with teachers, career counsellors, or family members to assist in career planning**

You may not:

- **Reproduce or publish the report (in whole or in part) on any website, social media platform, or public forum**
- **Use the report for any commercial purpose**
- **Claim authorship of the report or its methodology**

---

## 6. User Conduct and Prohibited Activities

By using our Services, you agree not to:

- **Provide false, misleading, or inaccurate information when completing the assessment or making a purchase**
- **Allow a person other than the intended student to complete the assessment on the student's behalf**
- **Attempt to manipulate, game, or cheat the assessment in order to obtain a particular result**
- **Access, tamper with, or interfere with the platform's systems, servers, or networks**
- **Use any automated tool, bot, scraper, or script to access or interact with our website**
- **Upload or transmit any viruses, malware, or harmful code**
- **Attempt to gain unauthorised access to other users' accounts or data**
- **Use the Services for any unlawful purpose or in violation of any applicable law or regulation**

- **Harass, threaten, or harm any other user, school, or Neurovia employee**

Neurovia reserves the right to suspend or terminate access to the Services for any user found to be in violation of these conduct rules, without refund.

---

## 7. Disclaimer of Warranties

To the fullest extent permitted by applicable law, Neurovia provides the Services on an "as is" and "as available" basis, without any warranties of any kind, either express or implied, including but not limited to:

- **Implied warranties of merchantability, fitness for a particular purpose, or non-infringement**
- **Any warranty that the assessment results or report will be accurate, complete, or suitable for the student's specific circumstances**
- **Any warranty that the platform will be uninterrupted, error-free, or free from viruses or harmful components**
- **Any warranty regarding the career outcomes or academic results that may follow from acting on the report's suggestions**

Neurovia does not warrant that the assessment is a validated clinical psychometric instrument. The assessment is designed as a career interest exploration tool for Indian school students and should be used as guidance only.

*The career directions suggested in the report are based on self-reported interests. They are not predictions of academic success, aptitude scores, or guaranteed career outcomes.*

---

## 8. Limitation of Liability

To the fullest extent permitted under applicable Indian law, Neurovia, its founders, employees, partners, and service providers shall not be liable for:

- **Any indirect, incidental, special, consequential, or punitive damages arising from your use of, or inability to use, the Services**
- **Any loss of data, revenue, profits, or business opportunities**
- **Any decisions made by you or your child in reliance on the assessment results or Career Insight Report**
- **Any academic, professional, or personal outcomes resulting from career decisions influenced by the report**
- **Any technical failures, interruptions, or errors beyond our reasonable control**

In any event, Neurovia's total aggregate liability to you for any claims arising out of or related to these Terms or the Services shall not exceed the amount paid by you for the specific assessment that gave rise to the claim (i.e., Rs. 799).

*Important: You acknowledge and accept that career guidance decisions are complex, personal, and influenced by many factors beyond the scope of any assessment tool. Neurovia's liability is strictly limited to the assessment fee paid.*

---

## 9. Privacy and Data Protection

Your use of Neurovia is also governed by our Privacy Policy, which is incorporated into these Terms by reference. The Privacy Policy explains how we collect, use, store, and protect personal data — particularly data belonging to minor students — in compliance with India's Digital Personal Data Protection Act, 2023 (DPDP Act).

By accepting these Terms, you confirm that you have read and agree to our Privacy Policy, available at <https://neurovia.in/privacy-policy/>

- **We do not sell personal data to third parties**
  - **Student assessment data is used solely to generate the Career Insight Report**
  - **School reports contain only aggregated, anonymised data — no individual student is identified**
  - **Parental consent is required before collecting data from minor students**
- 

## 10. Third-Party Services

Our platform integrates with third-party service providers to deliver certain functions, including:

- **Payment processing (e.g., Razorpay, PayU)**
- **Email delivery services**
- **WhatsApp Business API for report delivery**
- **Website analytics (e.g., Google Analytics)**

These third-party providers operate under their own terms and privacy policies. Neurovia is not responsible for the conduct, practices, or content of third-party services. We encourage you to review the terms and policies of any third-party service you interact with through our platform.

Our website may contain links to external websites, career resources, or educational platforms. These links are provided for convenience only. Neurovia does not endorse or control the content of linked websites and is not responsible for their accuracy, legality, or practices.

---

## 11. School Partnership Terms

### 11.1 School Responsibilities

Schools and educational institutions that partner with Neurovia agree to:

- **Obtain verified parental or guardian consent for all students who participate in the assessment, prior to sharing any student data with Neurovia**
- **Use the school-level career interest reports solely for internal academic guidance and career counselling purposes**
- **Not share individual student assessment data with any third party without the express consent of the respective parent or guardian**
- **Appoint an authorised representative responsible for managing the school's Neurovia account and ensuring compliance with these Terms**

### 11.2 School Reports

- **School-level reports provided by Neurovia show aggregated career interest trends and distributions across participating students**
- **No individual student is identified by name in school reports**

- **School reports are for the school's internal use only and may not be published, shared commercially, or used for marketing purposes without Neurovia's written consent**

### **11.3 Bulk Pricing and Custom Agreements**

Schools requiring bulk assessments or customised reporting may contact us at [schools@neurovia.in](mailto:schools@neurovia.in) to discuss tailored pricing and a formal partnership agreement. Any such arrangement will be governed by a separate written agreement between Neurovia and the school.

---

## **12. Modifications to Services and Terms**

### **12.1 Changes to the Services**

Neurovia reserves the right to modify, suspend, or discontinue any part of the Services at any time, with or without notice. This includes changes to the assessment format, number of questions, report design, pricing, and features. We will make reasonable efforts to notify users of significant changes in advance.

### **12.2 Changes to These Terms**

We may revise these Terms at any time. When we do, we will update the "Last Updated" date at the top of this page. For significant changes, we will provide at least 30 days' notice via a notice on our homepage or by email to registered users.

Your continued use of the Services after the revised Terms are posted constitutes your acceptance of the updated Terms. If you do not agree with the revised Terms, you must stop using the Services.

---

## **13. Termination and Suspension**

Neurovia may, at its sole discretion and without prior notice, suspend or terminate your access to the Services if:

- **You breach any provision of these Terms**
- **You provide false or fraudulent information**
- **You engage in conduct that is harmful to Neurovia, other users, or third parties**
- **Required to do so by law or a competent authority**

Upon termination, your right to access the Services will cease immediately. Provisions of these Terms that by their nature should survive termination — including intellectual property rights, disclaimers, limitations of liability, and governing law — will continue to apply.

---

## **14. Governing Law and Dispute Resolution**

### **14.1 Governing Law**

These Terms and any dispute or claim arising out of or in connection with them (including non-contractual disputes or claims) shall be governed by and construed in accordance with the laws of India, without regard to conflict of law principles.

## **14.2 Jurisdiction**

Any disputes arising from these Terms or the use of Neurovia Services shall be subject to the exclusive jurisdiction of the courts located in Mumbai, Maharashtra, India.

## **14.3 Informal Resolution**

Before initiating any formal legal proceedings, we encourage you to contact us at [info@neurovia.in](mailto:info@neurovia.in) to attempt an informal resolution. We will make reasonable efforts to resolve disputes amicably within 30 days of receiving a written complaint.

## **14.4 Consumer Rights**

Nothing in these Terms limits or excludes any rights you may have as a consumer under applicable Indian consumer protection laws, including the Consumer Protection Act, 2019. If you believe our Services fall short of the representations made on our platform, you have the right to file a complaint with the relevant consumer forum.

---

## **15. Force Majeure**

Neurovia shall not be liable for any failure or delay in performing its obligations under these Terms due to circumstances beyond its reasonable control, including but not limited to acts of God, natural disasters, pandemic, government orders, power failures, internet outages, cyberattacks, or civil unrest. In such circumstances, Neurovia's obligations will be suspended for the duration of the event, and we will make reasonable efforts to notify affected users and resume normal service as soon as practicable.

---

## **16. Severability and Entire Agreement**

### **16.1 Severability**

If any provision of these Terms is found to be unlawful, void, or unenforceable by a court of competent jurisdiction, that provision shall be deemed severable from these Terms and shall not affect the validity and enforceability of the remaining provisions.

### **16.2 Entire Agreement**

These Terms, together with our Privacy Policy and any additional agreements entered into with schools or institutions, constitute the entire agreement between you and Neurovia with respect to the Services and supersede all prior communications, representations, or agreements, whether oral or written, relating to the same subject matter.

### **16.3 No Waiver**

Neurovia's failure to enforce any right or provision of these Terms shall not constitute a waiver of that right or provision. Any waiver of these Terms must be in writing and signed by an authorised representative of Neurovia.

---

## **17. Contact Us**

If you have any questions, concerns, or complaints about these Terms, or if you wish to exercise any rights under these Terms, please contact us:

## General Support

- Email: [info@neurovia.in](mailto:info@neurovia.in)
- Phone: +91 9152955050
- Website: <https://neurovia.in/contact/>
- Hours: Monday – Sat, 9:00 AM – 6:00 PM IST

## School Partnerships

- Email: [info@neurovia.in](mailto:info@neurovia.in)

## Privacy and Data Requests

- Email: [info@neurovia.in](mailto:info@neurovia.in)

---

*By using Neurovia's Services or completing a purchase, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions and our Privacy Policy. If you are acting on behalf of a minor, you confirm that you are the minor's parent or legal guardian and*

*that you have the authority to enter into this agreement on their behalf.*

---

© 2026 Neurovia. All rights reserved.

[neurovia.in](https://neurovia.in) | [info@neurovia.in](mailto:info@neurovia.in) | +91 9152955050 | Mumbai, Maharashtra, India